FAYE HAMMOND CONSULTANCY
Care, Quantum and Case Management

PROFESSIONAL BACKGROUND AND EXPERIENCE

Faye Hammond DipHE RN

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I am a qualified General Nurse registered with the Nursing and Midwifery council and specialise in complex community care of severely disabled individuals. I have consistently worked within several complex care packages over 9 years, managing the daily routines and co-ordinating future requirements for both the individual and their families.

After qualifying as a nurse from Bournemouth University in 1999, I undertook a 2-year rotational position covering elderly care, respiratory, cardiology and gastrointestinal medicine at the Royal Bournemouth Hospital. Following this, I transferred to Poole General Hospital; the leading trauma centre for Dorset, to work in the Intensive Care and High Dependency units and later at Milton Keynes Critical Care department. I then worked with an agency across both the NHS and private sector hospitals predominantly within Intensive Care and respiratory medicine specialisms as well as managing and caring for home ventilated complex care patients. I also managed the provision and administration for total parenteral nutrition and intravenous antibiotic therapy within the community setting for palliative, oncology and paediatric clients.

During my role as Complex Care Co-ordinator and an Independent Nurse Practitioner, I planned and implemented care for individuals with multi-sensory impairment, advanced motor neurone disease, adrenoleukodystrophy, cerebral vascular accident, as well as life limiting illness, brain and spinal injury. This has involved initiating and co-ordinating adaptations to provide my clients with as much independence as possible. I have worked with the multidisciplinary teams for each client to ensure patient specific care provision is achieved and has provided training for staff members within the care teams. I am experienced in risk assessment, stock supply and requisitioning, medication requirements and interactions, clinical needs assessment, tissue viability assessment, and contingency planning.

With an intensive care nursing background, I have an in-depth knowledge of ambulatory ventilators, cough assist machines and home/community based oxygen therapy needs as well as computerised communication aids, mobility and pressure relief equipment, manual handling techniques and assistive technology. I am also highly skilled in tracheostomy and percutaneous endoscopic gastrostomy care.

I use my skills and experience to work as an advocate for my clients, getting to know their individual tastes and needs to ensure that all care provided is tailor made to suit their specific disability.

Whilst working in care packages, I have been able to monitor these needs and adjust the provision accordingly as health requirements change. I pride myself on having a holistic approach to care provision which ensures all aspects of a client's life including physical, medical, mental health and social needs are addressed in equal proportion.

I am a passionate and fluent advocate for safeguarding exacting standards of care within the community for clients with life changing illness, frequently researching new innovations in ambulatory care and attending annual training updates. I continue to work as a case manager in complex care settings to maintain exposure to the challenges that living with a life changing disability can present. I regularly use reflective practice techniques to make certain that my practice adheres strictly to the Royal College of Nursing codes of conduct, of which I am a full member and completed my latest revalidation process in February 2023.

I joined Harrison Associates in 2012 as a case manager and have moved to undertake private case management work in June 2016, setting up Faye Hammond Consultancy Ltd. The company has expanded and has the pleasure in supporting clients within litigation and those with settled cases or finances within Trusts and Deputyships. Our client base spans the full range of those with and without mental capacity. Therefore liaison with Trustees, Deputies, Court of Protection and the Office of the Public Guardian remain essential areas of my skill set. I have previously worked as an expert witness specialising in spinal cord injuries with Jacqueline Webb and Co. starting in 2013. In June 2019, I then set up my own Independent Expert Witness company Care Quantum Experts which has now merged with Faye Hammond Consultancy Limited.

Having set up Invictus Complex Care in 2019, along with two Co-directors and successfully achieving CQC registration, I was able to secure both privately funded and CCG contracts. I took the decision to return to nursing within Southampton General Hospital as part of the Covid Rapid response team and completed shifts both in ICU and within the COVID-19 elderly care wards during the peak of the first wave, and then moved to working as part of the Tier 2 Track and Trace team in the Southampton region. As the Covid-19 situation intensified, I made the decision to resign from Invictus Complex care in January 2021, knowing it was in the safe hands of my former co-directors, so that I could devote my focus to my case management clients.

In June 2021, I relocated to the Wirral from Southampton and sought and achieved CQC registration for Faye Hammond Consultancy Limited and developed Faye Hammond Complex Care, the care branch to the company. In December 2021, I applied for and achieved Advanced Practitioner BABICM membership. I am also a full CMSUK member and FHC continues to hold corporate CMSUK membership.

I continue to be the Director and Owner of Faye Hammond Consultancy Limited which has 3 business branches of Faye Hammond Complex Care, Faye Hammond Care Quantum, and Faye Hammond Case Management. The company also has an expanding advocacy service with a Brain Injury Specialist Advocate available to support clients with similar needs. I continue to work across all branches and attend regular training sessions, in clinical, business and case management sectors. I deliver training and mentorship throughout my company and supervise all staff within the admin and case management teams.

In June 2024, I was honoured to be a reg 24 foster parent for a client who required support with parental responsibility. Given that I was well versed in his care needs, social services agreed to my providing almost 4 months of live in foster parenting support during that time to ensure stability.