FAYE HAMMOND CONSULTANCY
Care, Quantum and Case Management

PROFESSIONAL BACKGROUND AND EXPERIENCE

Nicole White BSC Paediatric Nursing

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Nicole qualified as a children's nurse in 2014 and has built upon her training by gaining experience within various private and NHS healthcare settings. Nicole's background is as a specialist complex care nurse. She has over 14-years' experience working with children and adults.

Nicole's career has involved working as an intensive care nurse at Queens Medical Centre, followed by working for Derbyshire NHS Foundation Trust in the capacity of a community children's nurse and lead children and young people's neurodevelopment nurse. She then embarked into complex care specialist nursing and rehabilitation case manager roles.

In 2018, Nicole started work as a case manager, developing her skills to support young people and adults. Nicole specialises in working with clients with brain injuries, spinal cord injury, amputation, and other complex diagnoses, to rebuild their lives after sustaining catastrophic injuries.

Nicole is an experienced case manager who is passionate about making a positive difference to the lives of others. She is competent and confident to professionally liaise between individuals, their families, and stakeholders, achieving exceptional outcomes whilst ensuring she maintains professional integrity. She is skilled at working with individuals who communicate both verbally and non-verbally. Nicole has developed the skills and knowledge required to manage those with significant rehabilitation needs. She is Conscientious, Empathetic, and will always go the extra mile for her clients.

Nicole classes herself as having particular interest in managing the care of patients that require rehabilitation from traumatic and acquired brain injuries. This aspect of nursing has always been a passion of hers with her having had both personal and professional experience of looking after children/adults and supporting family members who have been through their own rehabilitation process following a car accident. This therefore makes her experienced in managing caseloads of children and adults with neurological injuries, whilst also understanding the implications on the individual and their family members due to her own personal experience.

Nicole has extensive experience in the management and setting up of care packages, she can recruit, train, and develop support staff to provide an outstanding level of care, ensuring the client is placed at the centre of the process.

In previous and current roles, Nicole has been responsible for clinical governance, developing assessment protocols and participating in strategic development plans and implementation. Nicole demonstrates key skills in clinical assessments of complex and case management packages, working with clinical specialists ensuring robust, optimum and safe practices. She has assisted with training and developing of new case managers, ensuring training is specific to the individual's needs.

Nicole provides clinical supervision to junior case managers and oversees all paediatric clinical cases/packages in the company. Nicole has also provided Reg 24 foster parenting support to a client having evidenced her in depth knowledge of the clients healthcare needs to the social services team.

Nicole was promoted to Assistant Director at FHC in January 2024, reflecting her progress and dedication to the company. She works alongside Faye to ensure the business continues to meet the needs of the individuals the company supports.

Nicole has supported the director with opening of the central office based in Nottingham and will have oversight of managing this office on behalf of the company.

Nicole is a member of the Royal College of Nursing, the British Association of Brain Injury and Case Management, the Nursing and Midwifery Council and the Case Management Society UK.