FAYE HAMMOND CONSULTANCY
Care, Quantum and Case Management

PROFESSIONAL BACKGROUND AND EXPERIENCE

Tina Hollingworth

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Tina's career began in the education sector teaching business management and supporting community initiative educational programmes. Her passion for health and social care became apparent after a life changing injury to a family member, thus igniting her commitment, dedication, and enthusiasm to provide rehabilitation and care services to maximise recovery.

Using her business knowledge, Tina has supported and led on projects both in the health and social care sector. Tina has remained in health and social care for 25 years and is experienced in management, innovation, and delivery of service provision.

Tina is a holistic and comprehensive assessor/practitioner, having the skills and viewpoints to analyse services and provision of delivery from several perspectives. She has a wealth of knowledge and contacts enabling her to access a variety of resources to provide outstanding care/rehabilitation provision.

The roles Tina has held during her employment have empowered her to develop strong partnership working with the NHS, social professionals, and care providers.

Tina's clinical career started when she obtained a post with the Emergency Admission Team Nottingham Healthcare Trust progressing to the role of Clinical support Worker, this role led to Tina being at the front line with the most complex, critical, and vulnerable patients and families who required emergency medical treatment, care and support.

After 10 years Tina left the hospital to work in the community with Nottingham Primary Care Trust, most off her roles have been pilot/project innovative roles from working in midwifery/young children and families to the Urgent Health Care Team. Tina obtained a newly created post as an Assistant Practitioner with Urgent Health Team within the community, this role led to Tina completing competencies for assessments to support/implement the practitioner role such as OT, physiotherapy and nursing required to maintain citizens independence and prevention off hospital admission.

During her role as a Deputy Manager for a care agency, key roles and responsibilities were to ensure quality of care was delivered, ensuring assessment for each individual were completed, accessibility for new care packages, audits and case management and monitoring of care packages, both in the private and social services sector. Tina supported and trained staff to undertake care roles, case management responsibilities, ensuring the proactive management of caseload. Tina contributed to the management of colleague performance through recruitment, induction, supervision, Performance Appraisal and any other relevant people management processes, as appropriate.

Tina has worked within the social service sector for 7 years working front line with some off the most complex cases, completing Care Act assessments, supporting induvial both in the community and in hospital.

Tina held Secondment posts as Senior Community Care Officer for Duty Team and Hospital Team during this time she managed/supervised staff members, project led, supported Senior Leadership Team with the implementation of Transfer to Assess pathway (hospital discharge), all of this led to meeting team targets/priorities and often deadlines. Within Social Services and the project work Tina completed she supported Team Manger/Senor Leadership Team to develop, improve, monitor and evaluate to bring about business change. Tina has written/collated statistical business reports on service delivery, attended and presented at managers/clinical/social meetings. Developing partnerships to address business strategies, identifying new areas of growth and working to achieve the organisational business plans to comply with government/local strategies.

During secondment with Adult Duty Team, Nottingham Health Care Point and Integrated Discharge Team, Tina's role also involved supporting and mentoring colleagues through the induction process, ensuring a training timeline was in place for new starters and developing their growth and continued practise to enable care act assessments and reviews to be completed in line with capacity, safeguarding.

Tina has maintained her mandatory/professional level off training, obtained level 3 in Health Care in the community, level 3 and 5 in Health and Social Care Management, BTEC Business and Finance Diploma, City and Guilds 7306 in Teacher Training.

Tina joined FHC in November 2021 as Operations Manager. Her role has extended to Operations and Compliance manager since CQC registration. Tina provides essential and invaluable support to the business in its day to day running, staff supervision, business strategy planning, overseeing quality assurance, reviewing policies and procedures for all three branches, project management oversight as well as being the right hand woman to the Director.